

WHY REFER TO US

A trusted next step when your mandate ends.

- ✓ **Guidance-only model.** We never act as the client, never represent, never submit on their behalf — your compliance exposure stays zero.
- ✓ **Clear boundaries.** No legal, immigration, tax or medical advice. We redirect to regulated professionals when needed.
- ✓ **Privacy-first.** Timestamped PIPA + CASL consent at every booking; a designated Privacy Officer.
- ✓ **Bilingual from day one.** English and Arabic, with more languages planned.
- ✓ **Fast turnaround.** Priority Response within 4 business hours, 8 AM – 8 PM, 7 days.

Ideal referrals

Clients past free-settlement eligibility · Arabic-speaking families · Working adults who need evening or weekend help · Anyone overwhelmed by multi-step Alberta/Canada paperwork.



Dalal Community Solutions

PARTNER CONTACT

Office #115, 1925 18th Ave NE
Calgary, AB T2E 7T8

Phone 403-457-4707

WhatsApp +1 (825) 982-4493

Email info@dalalsolutions.ca

Web dalalsolutions.ca



Scan for our full service list, pricing and FAQ — share it directly with clients.

Request printed materials

We supply client brochures in English and Arabic for your front desk or resource wall. Email us with your site address and quantity.

Dalal Community Solutions is a registered partnership in Alberta. Not affiliated with any government agency. Not a substitute for free settlement services. Privacy Officer designated under Alberta PIPA.



Dalal Community Solutions



FOR AGENCIES, SCHOOLS,
CLINICS & COMMUNITY SITES

Partner & referral guide

Private, fee-based newcomer navigation in Calgary — a complementary resource for clients your program can no longer serve.

English

العربية

Calgary NE office

dalalsolutions.ca · 403-457-4707

SCOPE OF SERVICE

What we do — and don't

We do

- ✓ Explain forms, eligibility and process in plain language
- ✓ Help clients organize documents and prepare drafts
- ✓ Accompany clients to registries or appointments as a guide
- ✓ Provide written next-step checklists after each session
- ✓ Interpret between English and Arabic during sessions

We don't

- ✗ Act as the client, sign, or submit on their behalf
- ✗ Give legal, immigration, tax or medical advice
- ✗ Guarantee approvals, timelines or outcomes
- ✗ Replace free, government-funded settlement services

Clients in crisis are redirected immediately: 911 · 811 · 211 · Distress Centre 403-266-4357.

SERVICE CATEGORIES

10 categories, A–J

- A Housing & Tenant Setup
- B Healthcare & Alberta Health Services
- C Driver's Licence & Vehicle Registration
- D Childcare & School Enrollment
- E Banking, Credit & Essential Accounts
- F Canada Child Benefit & Family Support
- G Employment Admin & SIN Setup
- H Utilities, Phone & Internet
- I Community & Recreation Passports
- J Calgary Transit & Mobility

How to refer

- 1 Hand the client our brochure or the QR code.
- 2 Client books online or messages WhatsApp — no forms for your staff.
- 3 We confirm within 4 business hours and take it from there.

CLIENT PRICING

Transparent, published rates

Discovery Call

Free · 15 minutes

Single Navigation

\$89 · per session, up to 90 min

3-Service Bundle

\$229 · save \$38

Full Newcomer Setup

\$349 · 5 services

Clients pay Dalal Community Solutions directly. No referral fees are paid to or charged from partner organizations.



dalalsolutions.ca/book
Direct booking link for clients.